**T24 Password Reset**



**PASSWORD.RESET Application** The PASSWORD.RESET application in T24 provides security administrators with three key functions:

1. **Reset Password:** Allows a user who has forgotten their password to set a new one.
2. **Enable Profile:** Unlocks a user profile that has exceeded the maximum allowed login attempts.
3. **Reactivate Profile:** Reactivates a user profile that was deactivated for a specific period.

**Steps to Reset a User’s Password in T24:**

1. **Login using default administrator credentials** to access T24.
2. Execute the command:

PASSWORD.RESET

This will open the PASSWORD.RESET application.

1. In the PASSWORD.RESET interface, enter an alphanumeric text in the password reset field.
2. In the **USER PW ATTEMPT** field, enter the locked user ID and commit the record.
3. Once the record is **authorised**, T24 resets the password and enables the profile simultaneously.
4. After authorisation, the user must log in using the default or temporary password and then set a new password.

**Additional Fields in PASSWORD.RESET Application:**

* **USER ATTEMPT:** This field specifies the locked user ID and resets the login attempt count.
* **USER RESET & USER PASSWORD:** These fields allow setting a new password for the locked user account.
* After committing and authorising the record, the password set in USER PASSWORD is valid only **once**. The user must change their password upon login.

**T24 Security Consideration: Using Versions with Applications**

* In T24, if a **version** is used along with an **application**, it bypasses the requirement for authorisation from another user.
* In this case, the **commit and authorisation** are performed by the same user.
* **Security Risk:** Temenos **does not recommend** this practice due to security concerns, as it eliminates the dual-control mechanism that enhances data integrity and access control.

By following these guidelines, T24 administrators can manage user security effectively while maintaining best practices.